

FIRST BALLYEASTON SEAT RESERVATION SYSTEM

To comply with social distancing requirements the number of seats available in our Church has been significantly reduced, and the job of getting everyone seated safely is complicated. To help us effectively manage the numbers of those who would like to attend services we have decided to introduce an on-line seat reservation system using Ticketsource. This new system will start for our Harvest Service and continue weekly thereafter.

We are encouraging as many people as possible to make their reservations online. The booking system is accessible by using the following link:

<https://www.ticketsource.co.uk/First-Ballyeaston-Presbyterian-Church/>

or via a link on the Church website www.firstBallyeaston.org. Using this system it will be possible to book seats in advance in the Church or in the Galbraith Hall, where services are shown on the large screen.

If you are unable to use the on-line system, or if you have any problems doing so, please call to our Church mobile on 07709930372 or email office@firstballyeaston.org and we will make the reservation on your behalf.

How do I book?

- For each Sunday service online reservations will open at 7.00pm on the previous Tuesday and close at 10.00pm on the Saturday night before the service.
- When you visit the website, www.ticketsource.co.uk/first-ballyeaston-presbyterian-church/, you will be asked to choose a block of seats within which you wish to book. Within each block, available seats will show in colour. Unavailable seats are GREY and seats already reserved are shown in grey with an outline of a person in black.
- Please try, if possible to book a group of seats that matches the number you need as, due to social distancing rules, other seats in the group will be blocked when at least one is reserved.
- If you require a single seat, it will help if you use the single seats available, but if there are none suitable, please feel free to book in any larger seating group that is available.
- Please also remember that family members, from different households, who are in a bubble can also sit together as part of a larger group.
- A larger family group may have to book in 2 groups if a sufficiently large group of seats is not available together.

In the end we want to make the most of the seats that are available.

Booking confirmation

As part of the booking process you will be asked for your telephone number and email & postal addresses. This will be used to send confirmation details when you have booked and may also be used should there be a need to trace contacts for coronavirus reasons. When your booking is complete, you will receive an email confirming your reservation and seat numbers.

What happens if I cannot attend?

If you have booked a seat that you find you cannot use, please be sure to cancel your reservation by phoning the church mobile on 07709930372 as this will enable others to use your seat.

